

PRIVACY POLICY

Fayette Electric Cooperative, Inc., hereinafter sometimes referred to as “FEC”, provides its member-owners, sometimes referred to as “you”, this notice to advise you that your privacy is important to FEC. FEC respects your right to privacy and recognizes its responsibility to protect the confidentiality of your proprietary customer information. FEC collects the following types of nonpublic personal information about its members:

- Information received directly from you through your service request and other completed forms
- Information received from others you have authorized to provide information related to services or products provided by FEC
- Information about your transactions with FEC or others, and
- Information received from consumer-reporting entities.

FEC does not disclose any nonpublic personal information about you to anyone, except as permitted by law.

FEC never sells your information to anyone.

FEC may disclose information about you when necessary to deliver the services it provides or when FEC is required by law to disclose information (such as, for example, to comply with a subpoena or court order).

FEC will not disclose your nonpublic personal information to any third-party non-affiliates, without first obtaining your authorization.

Because FEC believes that protecting the privacy of the very young is especially important, FEC does not intentionally collect or maintain information on individuals who are under 13 years of age.

FEC may, if requested, share information about your account with the following:

- Your spouse
- Your tenant who currently resides at the location
- Your next of kin, if deceased and no personal representative has been appointed for your estate
- The personal representative of your estate
- Your court appointed guardian
- Your agent pursuant to a power of attorney
- Persons who have apparent authority to act on your behalf
- Law enforcement agencies
- Taxing authorities
- Emergency personnel
- Critical caregivers
- Agencies or charities from which you have requested assistance

THE MEMBER(S) MAY OPT OUT OF ANY OF THE AFOREMENTIONED BY SIGNING AN OPT OUT FORM, IN WHICH CASE NO INFORMATION CONCERNING YOUR ACCOUNT WILL BE DISCLOSED TO ANYONE BUT THE FEC MEMBER EXCEPT THAT INFORMATION WHICH IS REQUIRED BY LAW TO BE DISCLOSED. FAILURE TO OPT OUT IN WRITING WILL CONSTITUTE CONSENT FOR FEC TO DISCLOSE INFORMATION CONSISTENT WITH THIS AMENDED PRIVACY POLICY.

THE MEMBER(S) MAY OPT OUT AND MAY SIGN A FORM AUTHORIZING SPECIFIC PERSONS OR ENTITIES TO WHOM INFORMATION MAY BE DISCLOSED.

FEC maintains physical, electronic and procedural safeguards to protect against unauthorized disclosure of your personal information. FEC employees access your personal information only when necessary, and your personal information on file is always considered and treated as confidential.

Should you have questions or concerns about this privacy policy or any other matters affecting your relationship with FEC, please call FEC at (979) 968-3181 or 1-866-968-3181.

This policy was adopted by the Board of Directors on December 14, 2005, and amended on January 9, 2008, and is effective as of its adoption.