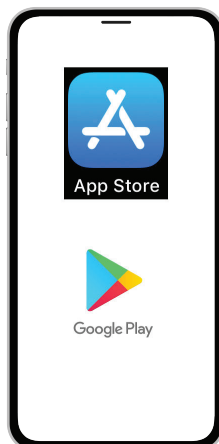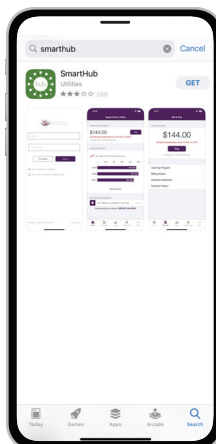# Download the SmartHub App and Register Account (Mobile)

STEP 1

On your mobile device open your app store application.

STEP 2

Search for **SmartHub** and look for the SmartHub icon. Follow the instructions to install the app on your device.
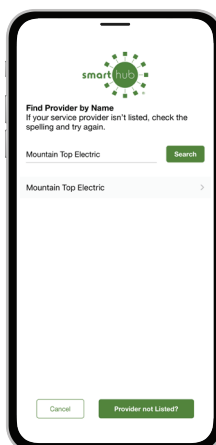
STEP 3

Once the app installs, tap the SmartHub icon on your device to open the app.

STEP 4

After SmartHub opens to the initial launch screen, tap the appropriate button to search by **Name**.
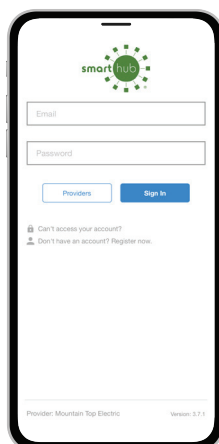
STEP 5

Search for the name of your provider and click on their name in the search results list.
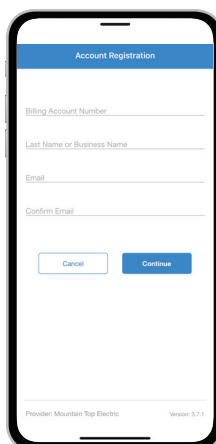
STEP 6

Tap the **Confirm** button to confirm your choice.
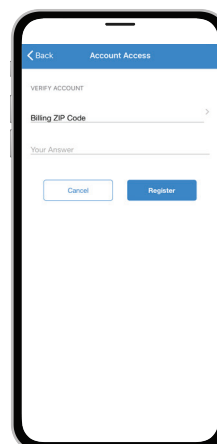
STEP 7

From the SmartHub login screen, look for the link that says **Don't have an account? Register now**.

STEP 8

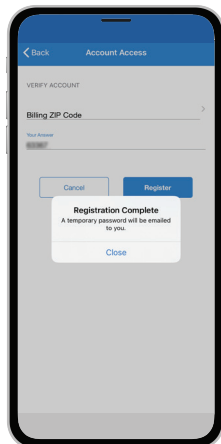Fill out the registration form completely and tap the **Continue** button.

STEP 9

On the security check screen, answer all of the security questions and tap the **Register** button again.
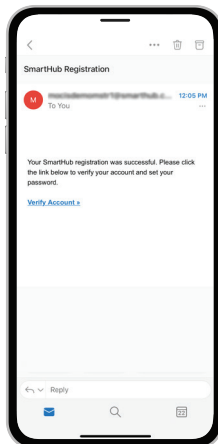
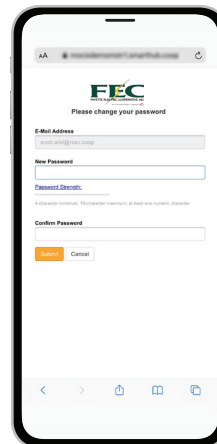**SMART** MANAGEMENT.   **SMART** LIFE.   **SMART**HUB.

STEP 10

After you click the **Registration** button, you will receive an email that will ask you to **Verify Account**.
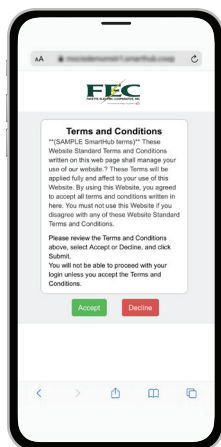
STEP 11

Open the email and click on the **Verify Account** link.
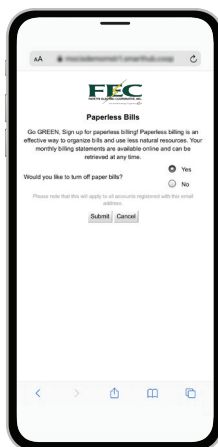
STEP 12

The next step will ask you to set your new password on your account. Type your new password in twice and tap **Submit**.
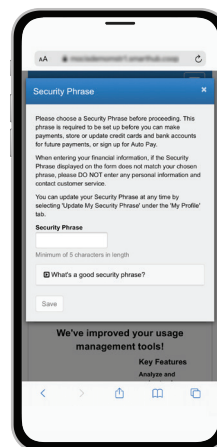
STEP 13

During your first log in, you may be asked to accept our terms and conditions. Tap the **Accept** button to do so.
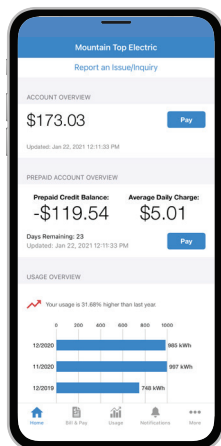
STEP 14

If you would like to activate Paperless Billing tap **Yes** and **Submit** to activate.

STEP 15

You'll be asked to set your Security Phrase. This is required before you can make payments or store bank account or payment information.

STEP 16

Congratulations! You have successfully installed the app and registered your SmartHub account!

OUTAGE NOTIFICATIONS

To activate **Power Outage Notifications**, go into **Manage Notifications**, then **Service**, then choose either text and/or email and enter your information to be notified in the event of a **Planned Power Outage**, a **Power Outage** and/or when **Power is Restored**.